

HOPE **ADVOCACY**

PASSION

It only takes one person.

With each story, the impact becomes clearer.

Lehigh Valley Health Network
A PASSION FOR BETTER MEDICINE™

Use of eLearning for Education on Organ and Tissue Donor Referrals

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Lehigh Valley Health Network

Lehigh Valley Hospital-Cedar Crest

Lehigh Valley Hospital-Muhlenberg

- **Regional Trauma Center**
 - Adult
 - Pediatric
- **Transplant center**
 - Kidney and pancreas transplant programs

Collaborations:


Gift of Life Donor Program, Gift of Life Institute &
Lehigh Valley Health Network


Development Goals:

- High quality
- In tune with LVHN's eLearning standards
- Target audience: Nursing and medical staff
 - Suitable for ANYONE interested in donation
- CMS and Joint Commission Standards
- Enhancement of in person education; not a replacement
- Foundational and reinforcing
- Measurable results


The screenshot shows an eLearning interface titled "LVHN Referral". On the left is a navigation menu with an "Outline" tab selected, listing sections: 1. WELCOME, 2. Target Audience, 3. What You Will Learn, 4. Program Sections, 5. Effective Treatment, 6. THE TISSUE DONOR REFERRAL PROC, 13. THE ORGAN DONOR REFERRAL PROC, 27. COMMUNICATING WITH DISCRETION AI, and 32. IN SUMMARY. The main content area features a slide titled "Lehigh Valley Health Network Learning Series" with a background image of a blue telephone. Below the image, the text reads "COLLABORATING FOR LIFE" and "Your Role in Referring Potential Organ and Tissue Donors". Logos for "Lehigh Valley Health Network" and "GIFT OF LIFE DONOR PROGRAM" are visible. A blue button indicates "This program has audio." At the bottom, a control bar shows "SLIDE 1 OF 38", "CLICK NEXT TO ADVANCE", a timer at "00:53 / 00:53", and navigation icons.

HELP | GLOSSARY | ATTACHMENTS | EXIT






Tissue donor referral process



Organ donor referral process



Sensitive communication

GIFT of LIFE INSTITUTE

GIFT of LIFE DONOR PROGRAM


SLIDE 4 OF 38 | CLICK NEXT TO ADVANCE | 00:18 / 00:18

▶ ◀


HELP | GLOSSARY | ATTACHMENTS | EXIT

Transplantable Tissue


Corneas




Skin




Bone



Heart Valves



Saphenous Veins



GIFT of LIFE INSTITUTE

Created in partnership with the Gift of Life Donor Program and the Gift of Life Institute for Lehigh Valley Health Network.

GIFT of LIFE DONOR PROGRAM



SLIDE 7 OF 38 | CLICK NEXT TO ADVANCE | 00:57 / 00:57

▶ ◀

Required Referral Information

Have the following information ready when you call Gift of Life Donor Program:

- Patient Name
- Patient Age
- Medical Record Number
- Date, Time, Cause of Death

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SLIDE 9 OF 38 | CLICK NEXT TO ADVANCE | 00:18 / 00:18

FastFacts

Next Slide

Kidneys

Pancreas
 Combined Kidney & Pancreas
 Liver
 Intestine
 Heart
 Lungs
 Heart/Lungs



Kidney transplantation not only enhances the quality and duration of recipients' lives, but it is more medically and economically effective than chronic renal dialysis therapy. Lehigh Valley Health Network's Transplant Program specializes in providing kidney, pancreas, and combined kidney-pancreas transplants for patients in our region and beyond.

SLIDE 14 OF 38 | PLAYING | 00:13 / 00:48

HELP | GLOSSARY | ATTACHMENTS | EXIT

Clinical Triggers for Organ Donor Referral

Non-recoverable
neurological injury
(requiring mechanical
ventilation)


Prior to family
discussing withdrawal
of life-sustaining
therapy

Prior to first brain
death exam


1 2 3

Head Trauma - CVA - Anoxia

age, hepatitis, sepsis, and many other medical conditions don't rule patients out



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FOR PEOPLE WHO WANT TO LIVE ON


SLIDE 19 OF 38 PLAYING 00:09 / 00:54

HELP | GLOSSARY | ATTACHMENTS | EXIT


In Collaboration with the Care Team



If patient is medically suitable, the Coordinator will collaborate with the healthcare team.



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FOR PEOPLE WHO WANT TO LIVE ON


SLIDE 24 OF 38 PLAYING 00:09 / 00:51

| HELP | GLOSSARY | ATTACHMENTS | EXIT


Communicating with the Grieving Family: Combining Discretion with Sensitivity



- Help them understand their loved one's grave prognosis or death
- Know the situation and the people involved
- Consider the emotional, physical and spiritual needs




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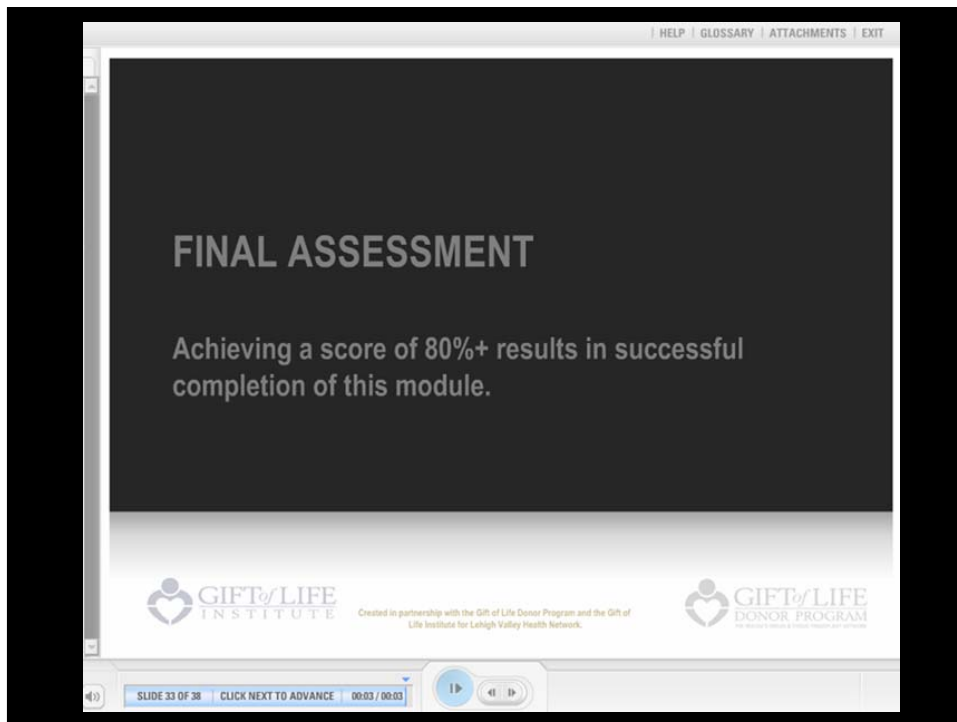
SLIDE 28 OF 38 CLICK NEXT TO ADVANCE 01:08 / 01:08

| HELP | GLOSSARY | ATTACHMENTS | EXIT

Gift of Life Family Support Services



Created in partnership with the Gift of Life Donor Program and the Gift of



eLearning Module Usage and Assessment

- Launched April, 2012
- Documented Learning
 - Average pre-test score: 68%; average post-test score: 90% (in 306 participants tested)
- Initial Enrollees
 - ~3,000 hospital employees (3 campuses)
 - RNs (from ICUs, Med-Surg, OR, ED, Decedent Affairs)
 - Emergency Department personnel
 - Physicians, advanced practitioners, chaplains, respiratory therapists, support partners, administrative partners
- Decreased time gap between patient death and tissue donor referral; increased number of tissue donors
- Ongoing Use
 - Orientation
 - Annually as assigned by Clinical Educators